

3:10 – 4:00 p.m.

Concurrent Session 3

A) Tour of the Allen County Public Library

B) Choosing the Best Search Engine for Your Information Needs

Do you want to search the Web, but don't know which engine or directory to use? Do you have a search engine or directory you like but sometimes it just doesn't deliver satisfactory results? This session will help you select the best tool for various types of searches.

Presenter: Suzanne Braun-McGee, INCOLSA

C) Sing-a-song of Storytime

Music does more than soothe the savage beast: it can enhance your preschool programming. Not just for the musically-talented, join Susan as she shares materials from her new book *Sing a Song of Storytime*.

Presenter: Susan Dailey, Manager, Ossian Branch, Wells County Library & author of two books

D) Genealogy Center

Join us for an in depth look at the new Genealogy Center and discover the resources and tools that can help you assist your patrons in their genealogical research.

Presenter: Curt Witcher, Manager, Genealogy Center, Allen County Public Library

E) Developing a Library Advocacy Group: An Ongoing Process (Trustee Session)

In 2006, the DeKalb County public libraries worked with John Steinbach, J.P. Consultants, to develop advocacy workshops. While the purpose of the workshops was to gather advocates to support the libraries' intent to expand service to unserved townships in 2007, workshop attendees will also serve as advocates for future projects.

Presenters by the directors of the four DeKalb County public libraries: Cate Birdseye, Linda Dunn, Janelle Graber, and Ellen Stuckey.

**RETHINKING THE LIBRARY
SCHEDULE OF PROGRAMS
Thursday, April 26, 2007
Allen County Public Library**

8:30 - 9:00 a.m. **Registration/Continental Breakfast**
*Pastries & Beverages catered by the
Brick House Café and Creamery*

9:00 - 9:45 a.m. **Welcome & Business Meeting**

9:45 - 10:00 a.m. **Break**

10:00 a.m. - Noon **Morning Session: Appreciating Where
We Are and Adapting to Future Chal-
lenges: Dan & Sharon Wiseman, Wise-
man Consulting & Training**

Have you wondered what it takes for libraries to perform at their best? Dan and Sharon Wiseman will explain an approach that is backed by a vast amount of research and common sense. It's called Appreciative Inquiry. They will take us through the basics of identifying our strengths, creating a culture focused on joy and happiness, and using our strengths to adapt to future challenges.

This will be an active and engaging session. Be prepared to participate and have some fun with this dynamic duo. You will get ideas that you can immediately take back to your library.

(There will be a mid-session break.)

12:15 - 1:00 p.m. **Lunch**
Served & Catered by Goeglein's

1:10 – 2:00 p.m. Concurrent Session 1

A) Customer Service is more than Smiling

Learn how to create a patron-friendly library. Participants will assess what is working in their current setting and explore some of the key areas that get in the way of good customer service. This is going to be a practical, hands-on session.

Presenters: Dan & Sharon Wiseman, Wiseman Consulting & Training

B) 15 New Technologies in 50 Minutes

Lynn Hoffman will offer a fast introduction to emerging technologies and their application in libraries.

Presenter: Lynn Hoffman, Information Services Coordinator, Allen County Public Library

C) Tour of the Allen County Public Library

D) Early Learning Center

ACPL is a leader in the Every Child Ready to Read national library initiative with a staff committed to creating early literacy environments for parents, caregivers and young children.

The Early Learning Center at Main Library provides a fun, child-friendly atmosphere for interactive dramatic play, writing, and reading together. Tour the Center and learn about the research that the no-screens, no-computers, no-electronic-buttons design was based upon.

Presenter: Karol Caparoso, Allen County Public Library

2:00 – 2:10 p.m.

Break

2:10 – 3:00 p.m.

Concurrent Session 2

A) Mentoring and Coaching: Bringing Out the Best in Your Staff

The Wisemans will discuss how to retain and develop your staff through mentoring and coaching; they'll explain how these processes are alike and how they differ, and will offer some examples of how the process works.

Presenters: Dan & Sharon Wiseman, Wiseman Consulting & Training

B) Tour of the Allen County Public Library

C) Storytelling: Bringing Stories to Life

Storyteller Doyne Carson will inspire you to use your imagination and creativity to move beyond the book and tap into the ancient art of storytelling. This short course of how-tos and useful examples will boost your confidence to incorporate storytelling into your programs.

Presenter: Doyne Carson, co-founder of the Tippecanoe Storytellers' Guild in Lafayette, Indiana

D) Tweens at 3 o'clock: Programs and events to draw the middle school crowd into your library, entertain them while they're there, and keep them coming back for more.

YA specialists share their tips, tricks, and ideas that will work for any size library.

Presenters : Carly Wiggins, Manager, Tecumseh Branch of the Allen County Public Library; Katie Jacobs, Young Adult Librarian, Allen County Public Library; and Julie Frew, Director, Milford Public Library

3:00 – 3:10 p.m.

Break