

August 9, 2011, The Future of Indiana Public Libraries Conference

Sponsored by IPLA, ILF, and MCLS

Whole Group Facilitated Discussion: Brainstormed List of Ideas for External and Internal Issues Affecting Indiana Public Libraries

External Issues:

1. Future of ILS
2. Build on Brand
3. Demonstrating Value
4. Accountability
5. Funding Sources
6. Role of Director
7. Technology
8. Changes in Publishing
9. DRM – Ease of Use
10. Generation and Other Perceptions
11. Politics of Place
12. Unserved Areas
13. Changing Needs of Customers
14. e-GOV'T
15. Ignorance of Funding Sources
16. New Tax Laws/Gov't Competition
17. Population Transients

18. Illogical Library Boundaries
19. Bandwidth
20. Organizational Structure
21. Relevance of Brand in Future
22. Reaching People in Poverty
23. Reaching People with \$
24. How to Innovate
25. Feelings of Entitlement

Internal Issues:

1. Reassess Job Descriptions/Skills
2. Mobile Applications
3. Staff Cuts
4. Redefining “Service” -Staff
5. Role of Director
6. Technology – Staff Training
7. Succession Planning
8. Managing Disparate Patrons
9. Space Planning
10. Staff Personal Issues/Stress
11. Reliance on E-gov/Access Via Library
12. Building Maintenance
13. Tech. Maintenance
14. Future Bldg Models

15. Healthcare & Other Staff Benefits

16. Strategic Planning

17. Efficiency

18. Issues with Patrons